

Project Charter: Artisan Bridge

DATE: 7/12/2021

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| **Project Summary** |
| Artisan Bridge seeks to bridge the gap between artisans and people who need their services. It acts as a platform that provide for potential artisan customers a list of artisans to choose from based on rating. |

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| **Project Goals** |
| * 100 visits two weeks after launch. * 12 artisans to bring onboard. |

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| **Deliverables** |
| * Website platform for customers to use |

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| **Scope and Exclusion** |
| **In-Scope:**   * Selection of artisans from content list * Requesting the service of selected artisan * Rating of artisan * Administrator can add, remove, update artisan and services   **Out-of-Scope:**   * Recommendation system to recommend customers * Tracking of artisan by customer * Reporting feature to report customers * Online payment for customer service |

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| **Benefits & Costs** |
| **Benefits:**   * Saves time of artisan looking for customers * Saves time of customers by providing quick access to artisans * Artisans receive higher request per day * Quality services as customers rate artisans which provide quality assurance   **Costs:**   * Visiting artisans when scouting, fare ghc 20 per trip * Internet bundle for research * Domain hosting |